



European
Joint
Support Unit

Accommodation

Lisbon





HOUSING AND ACCOMODATION IN PORTUGAL

See separate Housing Guide or Contact DIO Estate Manager, Maria Costa with queries.

Hopefully, you will be content with your allocated accommodation. Please read the housing guide carefully. The following are a few key points:

The house allocated conforms to the entitlement in JSP 464, if for any reason you become dissatisfied with the house, contact the Housing Officer who will advise on possible solutions.

Do not live with defects, however small. We pay a considerable rent for the property and should insist that it is well maintained. All contact with the landlord should be via Maria the Housing/DIO Officer.

Whilst we have a Duty Estate Manager – out of hours contact should only be made in an EMERGENCY situation. Mobile 916 986 513.

Utility bills will come to you in the Landlord's name and the bill must be settled within a short period (normally two weeks). These are to be brought into the EJSU Lisbon office for payment. If the CPOWTR or Finance Clerk are away on leave or on Temporary Duty, these bills are to be paid at the ATM and you will be reimbursed when the CPOWTR/Finance clerk next do banking business.

The housing office can advise on internet and television provision and assist with translation issues. However, these matters remain a personal responsibility.

Portugal Telecom (PT) (English language website available).

NOS (No English website available)

Satellite dishes and other encroachments. These are acceptable provided permission is sought in advance from DIO, in order to ascertain whether or not the property owner is content. On vacation of the property the occupant will be required to remove and make good all encroachments.

As in any country, utilities can be disrupted from time to time, in Portugal this mainly affects the water supply. Before calling the emergency housing numbers, check that other houses in the area are not affected by the fault.

Houses in Portugal are designed for the hot summers and can be affected by damp in winter months, regular airing of rooms and cupboards will reduce the impact. The EJSU has a small number of dehumidifiers available if required.

Under the License to Occupy agreement, you will have acknowledged that you have been advised to take out Contents Insurance against accidental damage. The MOD recommends a cover level of £20,000.

Should you have any housing issues/concerns, please contact Maria Costa (x4346).