



European
Joint
Support Unit

Security

Naples





Introduction

- This Guide contains general security advice from J2 at EJSU. **All Personnel based at JFCNP are advised to read the 'Protection Handbook' for Naples**, available on the JFCNP website and from the UKNSE; it contains comprehensive advice on natural disasters and personal and home security for the local area.

- It is important that we maintain a record of any incident pertaining to the safety and security of Service Personnel and family members posted to JFCNP: this includes even minor incidents where no emergency services involvement was required. Maintaining such records allows the UKNSE and EJSU to track security issues and respond accordingly, including with advice and information.

- SP and dependants are asked to report details of any incident relating to safety and security to the Carabinieri on base. Assistance can be provided via the Host Nation Liaison Officer, contactable via the UKNSE.

Personal Security

- Uniform and other branded clothing must not be worn in public, or whilst travelling. This includes during transit to, or through, the Channel ports. Wearing anything that could possibly be affiliated to the military, and all evidence of MOD links on vehicles, must be avoided.

- Do not advertise you are British or British Military and when out and about keep your personal belongings safe and out of reach of wandering hands.

- When transiting around try and stay within well-lit areas and where possible avoid walking alone. Consider informing whoever you are visiting that you are on your way and the route you are taking. Also consider informing someone where you are going and how long you expect to be.

- At all times remain vigilant, do not get involved in local disputes and always follow the advice of Security Professionals. If you see anything suspicious or out of the ordinary report it. Any information is good information.

- Anyone can be at risk. Contrary to popular belief men are more likely to be assaulted on their way home than women.

- Trust your instincts – if something doesn't feel right let someone know.



- In all instances, if you believe yourself to be in immediate danger call the Police:

Carabinieri (Police)	112 (ask for English speaker)
Carabinieri – English-speaking officer at JFC HQ Naples, available 24 hours a day (if necessary, can assist in calling other Emergency Services where only Italian is spoken)	081 721 2688

Home Security

The following guidance is purely for peace of mind and personal security. There is NO evidence to suggest that the UK community is or will specifically be targeted.

- When entering/exiting Parcos, ensure gates are fully closed before carrying on with your journey.
- All window shutters are to be closed when absent from the property: it is recommended to close all shutters at night too.
- If you have an internal door between your SFA and garage, consider this as an external door and ensure it is secured appropriately.
- Always use the alarm, even at night time when you are advised to put the downstairs alarm on.
- Ensure a neighbour has a spare key.
- When you go away, tell someone where you are going and for how long.
- Don't leave door (or car) keys within sight or reach from anyone outside. Potential thieves have been known to 'fish' keys through letterboxes or windows that have been left open.
- Don't advertise planned time away on social media.
- Don't be a hero; if there are signs of a disturbance, contact local Police immediately.



- Avoid standing out from your neighbours: don't have UK paraphernalia outside your SFA.
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- All official callers should notify DIO first, who will then book an appointment with you. Workmen and landlords should not turn up unexpectedly, and if they do, you should turn them away.
- If someone comes to your gate for entry:
 - Do not buzz them in unless you are sure on who they are and can confirm why they are calling
 - Check ID
 - Politely turn them away if they are not a 'legitimate' caller
 - Contact DIO/UKNSE and detail what has happened

Traffic Accident Guide

- **Stay Calm, Keep Safe:** If you are in accident, it's important not to panic. Turn off your car engine. Turn on your hazard lights and get out of the car safely - exit from the driver side to avoid traffic (RHD vehicles).
- **Exit the Car Safely:** Wear a reflective vest, secure the area and place the warning triangle. Take all necessary measures to avoid further damage or casualties; this includes extinguishing a fire if necessary.
- **Don't Put Yourself in Danger:** Use a torch at night. Keep a safe distance away from your car and away from the road or highway. Don't smoke or use mobile phones if there is a risk of petrol fumes in the air. Don't move any vehicle until the police have arrived, unless there is a chance of further injury if it stays in place.
- **Call for Help:** The safety of everyone involved is always the priority. If you or anyone else has been hurt in the accident, call the emergency services immediately on 112 or Carabinieri at JFCNP on 081 721 2688 (English spoken). Be prepared to provide personal details, information concerning the type of accident, your location and casualties.

Please also note the contact details for the Duty Officer and Duty Italian Speaker:

- Duty Officer: 335 661 4893
- Duty Italian Speaker (out of hours emergency assistance **only** where an Italian speaker is required): 331 611 2140



- **First Aid:** Any person involved in an accident is obliged to aid casualties. Provide first aid if you have sufficient knowledge. Actively assist casualties and seek help.
- **Take Down the Details:** Once everyone involved is safe or being cared for, it's time to annotate exactly what happened. You will need to write down:
 - The date, time and exact location of the accident
 - The name, address and phone numbers of the other drivers
 - The make, model and registration numbers of any witness(es), including passengers
 - Details of injuries and attending police officers
 - The insurance details of the other drivers
- Take photos of the accident with your smartphone, showing the positions of the vehicles involved, and any skid marks and damage. If you do not have a camera on you, ask others in the surrounding area for one or draw a sketch of the scene.
- **Don't Admit Liability:** Whether you've had a minor prang or suffered something more serious, do not admit liability. Even if you think the accident was your fault, you shouldn't discuss details of an opinion with the other driver(s) without speaking with your insurance company.
- **Your Legal Responsibilities:** Following a minor accident, it's possible to simply arrange a "Gentlemen's Agreement". This agreement can be settled if there were no injuries and no damage to public property (like road signs) as a result of the accident. In order to obtain all information required, you should use the standardised European Traffic Accident Report form.
- **Please Note:** Ensure the safety and emergency equipment in your vehicle is up to date and in good condition. This applies especially for the First Aid Kit and the Fire Extinguisher. This equipment must be maintained frequently.



Online Safety and Security

- Most people think a Virtual Private Network (VPN) is just another way to watch UK TV in Europe. It is also the best way to secure your internet, protect your personal information and the information you are sending/receiving when using the internet.
- WiFi hotspots that don't ask for a log on or password to use are particularly vulnerable to hackers who will intercept your information. This could lead to your identity being stolen or your bank details being copied.
- It is recommended that you use a VPN to secure yourselves. Some are free and some you purchase. A paid for VPN provider is more secure than a free VPN, as free VPN providers tend to sell your information on to make a profit. Some VPN providers to consider are:
 - NordVPN
 - PureVPN
 - ExpressVPN
- The term 'let's Google it' is common place nowadays. But have you noticed that Google seems to already know where you want to look, and it knows what you have recently purchased? That's because they store your search information. If you want to remain anonymous, use these search providers:
 - Mozilla Firefox
 - DuckDuckGo
 - Qwant