



European
Joint
Support Unit

Welcome to Naples





Local Community Information Naples

Naples HIVE Information Centre
Villa Victoria, UKNSE, JFC Naples, BFPO 8, Italy
Tel: +39 (0) 081 5092628 Email: napleshive@armymail.mod.uk

Naples HIVE publishes a blog providing local and military community information for the local area.
You can access the blog at: www.napleshive.blogspot.com
www.jfcnaples.nato.int/

Local Community Information Naples

The Banco di Napoli is situated on the ground floor of the MWA building. It has a self-service cash point facility, which accepts most UK and Italian credit/debit cards. (If using UK cards there may be a small handling charge) The bank is open weekdays but times may vary.

BFPO on the first floor of the MWA building can offer cash withdrawals from a UK account with no fees for most regular cards. (Some; including Santander are not) please check with BFPO for confirmation.

There is one other bank in Lago Patria – The Banco di Napoli is located at the junction of Via Lago Patria (4-Laner) and Via Stafetta. Self-service cash point facility is also available.

Childcare & Nurseries

There are numerous private Italian nurseries in the area please ask at the HIVE for details. Child-minding is provided by members of the community. There is a process to enable qualified child-minders to register locally. Contact the HIVE for more information.

Churches

At Christ Church (Church of England); services are held every Sunday at 1030. There is a chaplain in post who can be contacted on 0039 081 411 842 mob: +39 3914135307 or email: vicar@christchurchnaples.org address: Christ Church, Via San Pasquale a Chiaia 15B, 80121 Naples.

The English Chapel at the US Navy Support Site offers services in English at the Evangelical Sure Foundation in Lago Patria on Sundays at 11am.

The Protestant Women of the Chapel hold a meeting every Tuesday from 0900 till approx. 1130. Very well attended.

Catholic mass is celebrated at the church on Via Signorelle. A Patria (Market Road) adjacent to Parco Artemedes Sunday mornings at 10am (only Italian is spoken here). Alternatively, there is an English Spoken Catholic mass said at the Good Samaritan Catholic Community U.S. Naval Support Activity, Naples. Saturday evening at 1700 and Sunday at 1100 hrs each week.



Cinema

The two screen cinema at the US Navy Support Site shows current movie releases. A schedule can be picked up from the mall on the Support Site and regular updates should be available on the Britannia in Italia Facebook page and HIVE Blog.

Clubs

There are a variety of clubs for both adults and children that are either run from the ICF, Villa Victoria or on base. Call into the HIVE to find out what is on offer or Tel: 0039 081 509 2628.

Communication

Home telephone, broadband and mobile phone contracts can all be sourced locally. Visit the Families Centre on the top floor of the MWA building on base. Here you will be offered a range of contracts to suit your needs. The Families Centre can also be contacted to liaise with the companies to rectify any problems. Telephone: 081 721 2210

Employment

Jobs for dependents within the UKNSE are promoted through the HIVE and Weekly Orders are advertised on the Naples HIVE Blog. If you wish to work in the local Italian economy you must have a Codice Fiscal, which should be arranged on arrival. You are entitled to up to three months of Job Seekers Allowance but the claim must have been started before leaving the UK. Speak to the HIVE for further details.

Further Education/Leisure Classes

Contact the Education Administration Coordinator on 0039 081 721 3405 for further details of courses for Service Personnel and their entitled dependents, including Survival Italian. The HIVE has details of numerous other classes too such as fitness, pilates choir.

Gym

Service Personnel and their entitled dependents may use the gym on base free of charge. Entitled dependents must get a signed letter from the Doctor at the British Forces Clinic to be able to apply for gym membership. This may involve a short medical. Some gym classes may attract a fee.

Alongside the gym are outside tennis courts, squash courts badminton facilities etc. and an Olympic size outdoor pool that is open during the summer months.

Housing

All housing and maintenance matters are managed by DIO and maintenance matters are handled by the CCC Babcock helpdesk manned 24/7 days a year phone – 800940008 Freephone from Italian Landlines or +44 1454 806957 ask the HIVE for the Accommodation Sheet.



ID Cards

All military personnel, entitled civilians and dependents are required to carry an ID card. Any family member over the age of 10 years will need a dependents pass to gain access to the base. These are available from the Pass Office on the top floor of the NSE building. Open Mon to Fri. Ensure you have your passport and any other supporting documents when applying.

Leisure Activities

The HIVE holds a wide range of information, numerous leaflets and booklets on leisure activities including summer youth activities and adventure opportunities.

Library

The Library is located on the first floor of Villa Victoria, opposite the HIVE office. It is open to all service personnel and families, with a wide range of military, non-fiction, adult and junior fiction books and DVD's for loan. This is not a managed facility.

Maps

The HIVE information room holds a wide selection of maps for both the local area and further afield.

Medical Centre

You must register with the Med Centre during the first few days of arrival in Naples. Open Monday to Friday Tel: 0039 081 721 2336

The British Forces Clinic is located at JFC and staffed by a Doctor (GP), Practice Nurse, Health Visitor (position gapped) Practice Manager, Dispensary Clerk, Receptionists, Patient Records Officer and a Hospital Liaison Officer. The Clinic is able to dispense prescription drugs and should be contacted early in order to support any special medical needs or requirements.

Medical Cover for Visitors

The British Forces Clinic has no responsibility for visitors. All visitors must have a valid European Health Insurance Card (EHIC) and personal health/travel insurance

On Arrival in Naples

A sponsor will be allocated to support families and SP when first arriving in Naples. The HIVE is also available to respond to any enquiries thereafter.



Pets

Some landlords do allow pets to be kept in rented properties. If bringing pets from the UK, you must arrange a pet passport for each animal and it is essential that you inform DIO when completing application forms (PDAF) so that DIO can ensure suitable accommodation is allocated prior to arrival. For further information about the pet passport scheme go to www.direct.gov.uk

The HIVE also holds a list of local vets, boarding kennels and pet sitters and can provide information for exporting pets when leaving Italy.

Postings & Relocation

The HIVE can obtain Station Guides and HIVE 'Welcome' packs from the majority of other stations and liaises closely with the wider HIVE network both in the UK and overseas

Recycling

Please ask the HIVE for details on recycling.

Restaurants

The HIVE has a list of all the local restaurants in the area.

Schools

The British Forces (Primary/Junior) School is located in Lago Patria and is administered by Service Children's Education (SCE) a defence agency. To contact the head teacher Tel: 081 839 55111 [email: Naples.School@modschoools.org](mailto:Naples.School@modschoools.org)

Secondary Education is not recommended for those over the age of 14, due to the UK recognized curriculum not being available. For children who require secondary education after the age of 11, contact the Administration Coordinator on 0039 081 721 3405 or email ejsu-naples-ji-admin-co-ord@mod.uk for up to date information.

Television

SP and families living in SFA are entitled to a BFBS receiver, If there is no receiver in the property you contact BFBS and have one posted out to you, numbers can be found on the BFBS screen, make sure you have your service number/staff number available when you call. Tel: +44 1494878100

BFBS has no requirement to provide a service to Naples therefore if the SFA does not have a receiver/dish it is the responsibility of the occupier to have one installed. An allowance in LOA is made for this purpose



Vehicles

Cars must BY LAW be registered with the Motor Vehicle Registration Office (MVRO) which is located on the US Navy Support Site at Gricignano. Tel: 081 811 4050.

Vehicles MUST also have at least Third Party Liability insurance cover provided by an Italian Insurer. This can be provided by Geico Insurance whose office can be found at the US Navy Support Site.

Tel: Geico 081 811 6568

A maximum of three vehicles may be registered during a single tour. All will be registered under the Allied Forces Italy system and provided with Italian civilian plates. The primary vehicle will be free of road tax and issued with a privilege certificate to enable the purchase of a tax-free NATO fuel card. Additional vehicles will attract road tax which is based on vehicle size and age.

Visitor Accommodation, access and entitlements

For information on visitor accommodation, visit the HIVE or call 0039 081 509 2628 for details of local hotels and apartments

Entitled personnel may, as sponsors, apply for temporary access to base for visiting family and/or friends.

SP/Entitled personnel may at the discretion of the US Navy, visitors must have a passport and the sponsor must have a valid driving license in order to gain access to the US Navy Support Site so that visitors can participate in activities such as bowling and the cinema.

What's On

For all the latest "What's On" information visit www.napleshiveblogspot.com

To receive regular updates, military discounts and news on events, register your email address free of charge

Youth Club

There is a youth club in Naples in the ICF which takes place on Tuesday evenings for Primary school aged children. Please contact the HIVE for more details or access the HIVE Blog for regular news and updates