

# EUROPEAN JOINT SUPPORT UNIT SECURITY ADVICE NOTICE



Email: EJSU-J2-Mailbox@mod.gov.uk  
 Telephone: +32 (0) 6544 8332  
 Mobile: +32 (0) 478 027696



EJSU REFERENCE	<b>EJSU SAN 01/21</b>
DATE	<b>14/01/2021</b>
INTENDED AUDIENCE	<b>All EJSU and Supported Personnel</b>
SHORT TITLE	<b>Guidance on online COVID Fraud</b>
PURPOSE	<b>To advise all personnel that about fraudulent apps and texts reporting to have links to the NHS COVID-19 Vaccine.</b>
BACKGROUND	Criminals are using the COVID-19 vaccine to target the public by tricking them to hand over money or financial details. They are sending convincing looking text messages letting people know they are eligible for the vaccine or phoning people directly pretending to be from the NHS, or local pharmacy.
DIRECTION	All EJSU and Supported Personnel.
GUIDANCE	<p>a. the NHS <b>will never</b>:</p> <ol style="list-style-type: none"> <li>1. Never ask for payment – the vaccine is free.</li> <li>2. Never ask for bank details.</li> <li>3. Never arrive unannounced at your home to administer the vaccine.</li> <li>4. Never ask for you to prove your identity by sending copies of personal documents such as passports.</li> </ol>

**OFFICIAL**

	<p>b. Top 5 vaccine scams include:</p> <ol style="list-style-type: none"><li>1. Text scams.<ol style="list-style-type: none"><li>i. Texts may be sent to phones that request confirmation that you wish to receive the vaccine, replying to these can add extra charges to your phone bill usually at the premium rate</li></ol></li><li>2. Phone calls.<ol style="list-style-type: none"><li>i. Victims have received phone calls offering the vaccine or the ability to jump the queue for a fee or the victim providing bank details</li></ol></li><li>3. Websites.<ol style="list-style-type: none"><li>i. Fake URL's (websites) looking like authentic NHS sites, these might ask for personal details that may be used for identity fraud of bank details. Always make sure the padlock symbol is closed when accessing NHS websites.</li></ol></li><li>4. In person.<ol style="list-style-type: none"><li>i. Cases have been reported in the UK with fraudsters reporting to be from the NHS offering the vaccine or spare vaccine for a fee, in one case an unknown substance was administered to the victim.</li></ol></li></ol>
<p><b>ACTION REQUIRED FROM</b></p>	<p>All locations are to ensure that this SAN is given the widest possible dissemination.</p>
<p><b>FURTHER INFORMATION</b></p>	<p><a href="#">COVID-19 Vaccine fraud guide</a> <a href="#">COVID-19 Vaccine fraud poster</a></p>