



European
Joint
Support Unit

Health

Lille





HEALTH

Medical Care **In an emergency dial 112 for an ambulance**

Doctors: Dr Lombart Audrey
Rue Nationale, 225
59000 Lille
+33 3 20 54 42 39

Dr Bove Yann
Rue Marceau, 15
59290 Wasquehal
+33 2 20 72 91 60

X ray : Radiologie Jacquemars Giélée
Rue Jacquemars Giélée 73
59000 Lille
+33 3 20 57 07 19

Climal Centre Imagerie Lille
Rue du Ballon, 26
59800 Lille
+33 3 28 36 22 22
contact@climal.fr

Dental Facilities : Docali Lille
Dental Center Lille
Rue Léon Gambetta, 284
59000 Lille
0033 (0)3 74 09 58 01

SHAPE Dentist

Pharmacy: Pharmacie de la Déesse
Rue du Cure Saint-Etienne, 14
59000 Lille

Hospital: CHU de Lille
Avenue Oscar Lambret, 2
59000 Lille
0033 (0)3 20 44 59 62

If you are admitted to hospital in France, it is important to let the hospital hotline know as soon as possible by calling 0800 5889936. As well as providing you with patient support, they will ensure that medical treatment costs will be paid (for entitled patients). Cards with this information are available from the NSE.



Travel Insurance

All service personnel and their dependants are strongly advised to obtain travel / holiday insurance to cover all countries they will be travelling to or through. Please check the policy wording carefully, check what activities are covered and that your residence and start of journey location are correct.

SHAPE offers GP and nurse appointments, dental, physiotherapy and health visitor services. SHAPE Healthcare Facility - UK Clinic

Contact: SHAPE Healthcare Facility UK Clinic
Building 401, rue d'Oslo, SHAPE, 7010 Maisières, Belgium

The healthcare facility is near the main shopping car park. For the UK section go through the main entrance then follow signs for "London".

01, Rue D'Oslo, SHAPE, 7010 Maisières, Belgium

Reception: +32 (0)65 44 5824

Patient support and referrals: +32 (0)65 44 2071

Dispensary: +32 (0)65 44 5999

Practice: SGDPHC-O-SHAPE-mailbox@mod.gov.uk

Patient support: SGDPHC-O-Patsupport@mod.gov.uk

Healix : +44 (0) 208 4817800 healthline@healix.com

Accessing healthcare

Clinic appointments:

You can make an appointment by phone: +32 (0)65 44 5824

Urgent appointments are offered within 24 hours and routine appointments within 5 working days.

COVID update: All appointments are initially by phone or video. Please come to the clinic only if pre-arranged. You will need a face-covering if attending for an appointment. Please enter by the main entrance and be prepared to answer screening questions.

Partnership with Healix

We work in partnership with Healix International to provide your health care. In particular, Healix help us to arrange hospital care and ensure payment is agreed with hospitals.



Payment

Payment of healthcare bills

Where possible HEALIX or DPHC will have a cashless billing relationship with your healthcare provider. This means that the facility has agreed to invoice and you should receive your care without direct payment.

All hospitals will expect you to carry a guarantee of payment letter. This will be issued by Healix. The practice should also hold your copy once provided by Healix if you have any problems.

In some circumstances, if the facility has no arrangement or if we use that location infrequently and you have to pay an authorised or emergency bill, this may be reclaimed on JPA after authorisation by the clinical team.

Please send all bills immediately to SGDPHC-O-SHAPE-Patsupport@mod.gov.uk