



European
Joint
Support Unit

Dental Care

Brunssum



Dental

Before you arrange any Dental appointments, please read all this information and refer to 2020DIN01-091

As there is no Service provision for dental care by Defence Primary Healthcare (DPHC) (Dental) in Brunssum, personnel are authorised to seek dental treatment from local civilian dental practitioners. Dental treatment is accessed via One HMG Healthline (HEALIX) and provided by local Host Nation dental practitioners. One HMG Healthline (HEALIX) will make payment direct with the practices which have cashless billing established.

Unless exempt, dependants will pay NHS patient contribution costs towards their dental treatment, with these costs being reclaimed from the unit admin. The patient contribution paid to the MOD is equivalent to NHS dental charges. Prior authorisation for all dental treatment must be obtained from One HMG Healthline (HEALIX) before the treatment can be carried out.

Further details can be found in 2020DIN01-091. Patients are strongly recommended to acquaint themselves with this document *prior* to booking any dental appointments. All treatment requires authorisation from One HMG for funding before undertaking the treatment. For treatment requiring prior approval, supporting evidence must be provided by the local dentist (e.g. case notes, study casts, radiographs and photographs).

Emergency treatment does not require prior approval; however, patients are strongly advised to contact One HMG before attending treatment. Urgent treatment required for the relief of acute pain, haemorrhage or infection may be undertaken without delay, however any follow-on treatment may require authorisation.

Patients may be required to pay for the treatment and claim costs back through unit admin. Bills generated from pre-approved treatment proposals may be passed to the EJSU Brunssum HNLO for processing if a practice without cashless billing with HEALIX is used.

Note: Dental Practices can be recommended but not independently assured. Patients should determine themselves where they wish to receive dental treatment. If an alternative dental practice (to those listed below) is selected, the patient may be required to make direct payment for the treatment provided. The patient will need to submit the correct documentation and seek recovery of costs from EJSU Brunssum HNLO for processing.

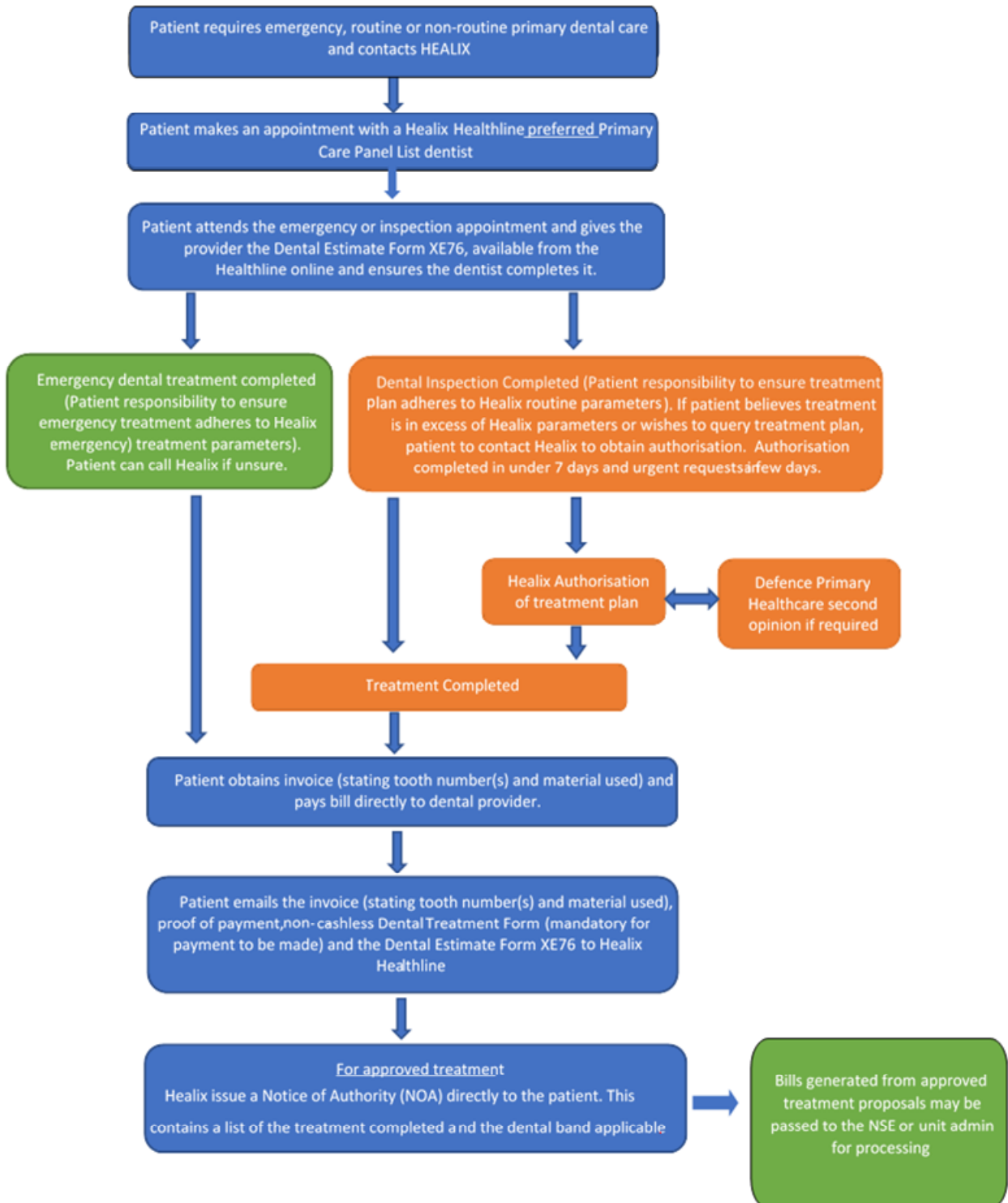


Healix make cashless payment direct to provider





Patient pays bill direct to Provider (Non-cashless billing)





Some of the local dental practitioners are listed below. All participate in a local out-of-hours emergency roster with other local practices.

Dental Clinics-Heerlen

Akerstraat 91

6417 BK Heerlen

Reception: +31 (0) 45 571 4552

<https://www.dentalclinics.nl/tandarts/heerlen/>

Dental Clinics-Maastricht

Koningin Emmaplein 10

6214 AC Maastricht

Reception: +31 (0) 43 325 1545

<https://www.dentalclinics.nl/tandarts/maastricht-centrum/>

Tandarts Schoffelen

Rumpenerstraat 42-44

6443 CE Brunssum

Reception: +31 (0) 45-525 2797

www.tandartsschoffelen.nl



IAW 2020DIN01-091 Routine Treatments:

- 1: Dental examination / inspection / check-up.
- 2: Radiographs (intra-oral of no more than 1 x OPG, 2 x bitewings and 4 x periapical).
- 3: Routine restorations to a maximum of two. If more than two restoration are proposed, prior authorisation must be obtained before any fillings are carried out.
- 4: Non - surgical periodontal treatment (scale, polish - one course of treatment).
- 5: Straightforward extraction of no more than two teeth (excluding wisdom teeth).
- 6: Root canal treatment (non-surgical).
- 7: Repairs to dentures.
- 8: Fissure sealants for children.

Prior approval from One HMG is not required for emergency, however, authority for routine treatment should go through One HMG to arrange funding. Emergency treatment required for the relief of acute pain, haemorrhage or infection can be undertaken without delay or prior notice being given. If non-routine treatment if required, you will need to contact One HMG for prior approval for treatment.

For clarity on all routine procedures and authority for public funding, please contact **One HMG Healthline (HEALIX)** on +44 208 481 7800.



All non-routine requests must go through **One HMG Healthline (HEALIX)** for authorisation on +44 208 481 7800.

IAW 2020DIN01-091 Non-Routine Treatments:

- 1: All requests for adult dental inspections at less than 12-month intervals and less than 6-month intervals for Under 18's.
- 2: All requests for more than two restorations proposed.
- 3: All requests for continued periodontal therapy following the first course of treatment and reviews.
- 4: All appliances made by a dental laboratory (veneers, inlays/onlays, crowns, bridges, full and partial dentures, soft and hard splints, anti-snoring devices and mouthguards).
- 5: Elective replacement of amalgam (silver) restorations with composite (tooth-coloured, 'white') restorations.
- 6: Fissure sealants for adults.
- 7: All orthodontic treatment.
- 8: Extraction of all third molars (wisdom teeth).
- 9: Surgical periodontal therapy.
- 10: Surgical endodontic therapy.
- 11: Elective surgical procedures eg frenectomy, hemisection or coronectomy.

If non-routine treatment is initiated before approval is granted, treatment costs will not normally be refunded by MOD. Routine and non-routine treatment will not normally be authorised within the last 3 months of a tour.



Orthodontic treatment

Any orthodontic treatment commenced without approval will not be eligible for funding at public expense. Retrospective claims will not be reimbursed.

Orthodontic treatment requests for orthodontic care are non-routine and will be considered for entitled personnel under the age of eighteen (18) with a clear health need for treatment; this is in line with NHS regulations.

Prior approval from DPHC(O) is required for all Orthodontic treatment. Treatment proposals must be submitted using an Annex A, in accordance with [2019DIN01-161](#) to UKStratCom-DMS-DPHC-HQODen-Supp@mod.gov.uk

The complete treatment proposal and supporting evidence should be submitted to DPHC(O) by either the patient, Embassy or Unit Administrative Staff. An NHS Business Services Authority clinical advisor will assess the case to determine whether the patient meets current NHS eligibility criteria, determined by IOTN and age. If the eligibility criteria are met, orthodontic treatment will be approved at public expense and provide a case transfer code. This is essential to continue any necessary treatment back in the UK.

For advice or any guidance please contact One HMG Healthline (HEALIX) on +44 208 4817 800 or email healthline@healix.com as they will be able to provide further clarification on their processes. You can also obtain a clearance code, username and password from HEALIX to access the following link [Healix Healthline](#)

Professional Advice. Professional advice for any dental query can be obtained from One HMG or DPHC(O). Further guidance can be obtained within [2019DIN01-161](#), Instruction for Service, Entitled Personnel and Civil Servants serving Overseas who receive dental treatment from non-Service sources:

MODNET: UKStratCom-DMS-DPHC-HQODen-Supp@mod.gov.uk

Tel: +44 3001527181