



European
Joint
Support Unit

Telephones/Internet

Brunssum





COMMUNICATIONS

Telephone Connections/Disconnections and Mobile Phones

The country code for NL is 0031. When dialling the UK from NL dial 0044 then drop the first 0 of the UK number.

Ziggo, KPN, and Tele2 are the main suppliers offering phone connection via cable networks. Signing up or changing from one supplier to the other can be done online. Most home phone connections are part of combination deals with internet and TV. Several packages are on offer, from which you choose the one that best meets your needs. An increasing number of mobile phone providers have started to offer these packages. Please note that it can take up to two weeks to set up telephone and internet connections. A Dutch bank account may be required to enter a contract with some companies.

It is important to be aware of the terms and conditions of the service agreement, particularly as early termination charges may apply.

Mobile Phones

If you choose to get a Dutch mobile phone, then a Dutch bank account is required to enter a contract. Pay-as-you-go SIM cards are readily available and can be credited at most supermarket checkouts or online. Although permanent, fixed-term contracts (like those in the UK) are available, monthly 'rolling' contracts exist which may provide greater convenience and flexibility for some individuals.

Free Internet

Free internet can be accessed in the HQ JFC Brunssum Library, the B&S Store (next to the coffee area), and the EJSU e-Learning Centre.